

DWG International Order Form – 30 Days Free!



Account Information

Existing customer Please enter your Voicecom number _____

First Name _____ MI _____ Last Name _____

Rep ID _____ *E-mail Address _____

Day Phone _____ Evening Phone _____

Upline Leader _____ Mother's Maiden Name _____

*Email Address required for Messaging Plus, Voicemail to Email & Fax to Email.

Billing Information

Credit Card Type American Express Discover MasterCard Visa

Credit Card Number _____ Expires _____ / _____ (MM/YYYY)

Name as it appears on your card _____

Billing Address _____
(credit card)

City _____ State _____ Zip Code _____

Messaging Services

<input type="radio"/> Basic \$11.95/mo Message Capacity: 25 Message Retention: 5 days Message Length: 2 minutes Greeting Length: 30 seconds AVAILABLE UPGRADES <input type="radio"/> Voicemail to Email (no charge)	<input type="radio"/> Classic \$19.95/mo Message Capacity: 30 Message Retention: 7 days Message Length: 2 minutes Greeting Length: 1 minute Distribution List: 48 <input type="radio"/> Voicemail to Email (no charge) <input type="radio"/> Fax to Email \$2.00/mo <input type="radio"/> Messaging Plus \$4.95/mo	<input type="radio"/> Deluxe \$28.95/mo Message Capacity: 60 Message Retention: 14 days Message Length: 3 minutes Greeting Length: 1.5 minutes Distribution List: 98 <input type="radio"/> Voicemail to Email (no charge) <input type="radio"/> Fax to Email \$2.00/mo <input type="radio"/> Messaging Plus \$4.95/mo	<input type="radio"/> Pager Notification \$2.95/mo Pager Number: _____ PIN _____
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Hotline Services

<input type="radio"/> Announcement \$19.95/mo Outgoing Greeting Only Greeting Length: 3 minutes Message Capacity: 0	<input type="radio"/> Menu \$19.95/mo Connects with Messaging and other Hotline Services Greeting Length: 3 minutes Message Capacity: 0
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There is a one time Set-Up Fee of \$15 for all of the above services. The service charge for each excess greeting, message, or page is 10¢. The charge for printing faxes to a fax machine is 10¢ per page. There is a one time setup fee of \$4.95 on Messaging Plus upgrades. The per minute charge on Messaging Plus is 6.9¢

Sign Here: _____ Date: _____

By signing above, I hereby authorize Voicecom to charge my credit card for the services chosen, and I agree to the Voicecom Services Terms & Conditions. In addition, I authorize Voicecom to be my voicemail provider as noted above. I have read, understand and agree to the provisioning requirements needed to use the Voicecom services I have chosen.

Return this form to a Voicecom Representative or fax to 800-329-8835. To order by phone call 800-327-8898. Mail orders should be sent to the attention of Voicecom Client Services at: 5900 Windward Parkway, Suite 500, Atlanta, Ga 30005

Voicecom Use Only	System ID:	Mailbox #:	Passcode:			
Received:	Batch #:	Created:	Service Start:	Bill Start:	INBC:	Account Number:

Terms and Conditions

Activation Agreement for Voicocom Services

By subscribing to and utilizing Voicocom Services, you are deemed to have agreed to and be bound by the following Terms and Conditions of this Agreement:

Definitions. "Service" or "Services" means any and all services provided by Voicocom to you, including but not limited to, voice mail, fax mail, e-mail, conference calling, long distance and any additional offerings by Voicocom utilized by you. "Voicocom" means Premiere Communications, Inc., its affiliates and their successors and assigns.

Right to Change Terms and Conditions. You agree that Voicocom may change these Terms and Conditions or its rates for any or all portions of the Services at any time upon ten (10) days prior notice. You agree that Voicocom may give you notice of such changes by posting such changes within the Voicocom web site <http://www.voicocom.com> or any of its Services web sites, by e-mail or by conventional mail (based on the address provided by you when you subscribed), that the ten (10) day time period begins to run when the notice is given, and that, by continuing to use the Services after the effective date of such changes, you agree to be bound by any such modified Terms and Conditions of the Services.

Billing and Payment. You agree to pay Voicocom all rates and charges. A subscription to the Service may require a credit card number or voided check for billing, depending on your program. By providing your credit card information or a voided check, you grant Voicocom authorization to submit charges to that credit card number or to debit your bank account for your use of the Service. The rates per term for Services are charged in advance of the upcoming term of service. All usage charges for "per minute" rates will be billed in arrears based on actual usage. Any other applicable charges (set up fee, payphone surcharges, taxes, over the limit charges, others) will also be billed to you. You acknowledge that the amount charged by Voicocom may vary based on your usage of the Services. Direct billing is due upon receipt. Any unpaid charges after 30 days will be subject to a monthly service fee of the lesser of 1.5% of the outstanding balance, or the maximum legally allowable interest rate. If charges applied to your credit card or bank account are rejected Voicocom reserves the right to assess a processing fee.

Annual Contracts. You acknowledge and agree that your Service will remain "AS IS" and will not be upgraded or downgraded during an annual term of service. Upon payment of the annual fee, whether for the initial year of Service or for renewal years, Voicocom will not refund any portion of the annual fee for any reason. You agree that changes will not be made to your billing cycle until the end of your initial year of service. Voicocom will automatically bill you in full for a renewal year of service if, after our 30 day, 60 day and 90 day notices provided to you, you do not request a different billing option or cancel your Service. In addition to the up-front annual fee, you will continue to receive a monthly bill for usage charges explained in the Billing and Payment section above.

Statements. For credit card and bank draft customers, you will have access to a Statement of Account for each month that you incur charges, detailing your usage during that month. The Statement is not a bill. Charge totals on your Statement may not agree with charges shown on your credit card or bank statement due to differences in statement cut-off dates. Direct billed users' bill will include a Statement. Unless you notify Voicocom of any dispute regarding your Statement within forty-five (45) days (or such longer period required by law, if any) after the date the Statement was made available to you, or if direct billed the due date, the charges on the Statement will be deemed to be accepted by you for all purposes, including resolution of any inquiries made by your credit card issuer, if applicable.

Fraudulent and Abusive Use of the Services. Voicocom helps protect you against fraudulent use of your Services with private user names and passwords, credit card verification upon sign up and daily and monthly usage limits. You are responsible for controlling access to and maintaining the security of your user name and password. You shall notify Voicocom of any user names and passwords which are lost, stolen or suspected of being used fraudulently by contacting the phone number noted on your credit card invoice or Statement. You agree you will be liable for all charges incurred prior to and within thirty (30) minutes after you notify Voicocom's Help Desk to deactivate suspect user names and passwords. You agree to not engage in or assist others in fraudulent or abusive use of the Services.

Cancellation. The Services will remain in full force until canceled by either party. Voicocom may suspend, interrupt, or cancel your service at any time (i) without notice for non-payment, for any reason which in Voicocom's judgment may preclude it from receiving payment, or for any violation by you of these Terms and Conditions; or (ii) with notice for any reason, with or without cause. If you wish to cancel, call the phone number noted on your credit card invoice or Statement of Account. After any cancellation, you agree Voicocom has authorization to initiate a charge if there is an outstanding balance. Voicocom will not refund a prorated portion of monthly service fees in the event that you cancel Service part way through the month or Voicocom cancels service according (i) above. Subsequent reinstatements of Service after suspensions and cancellations may be subject to a Service reinstatement fee or set up fee, at Voicocom's discretion.

Indemnification and Release. You agree to indemnify and hold harmless Voicocom and its directors, officers, affiliates, employees, agents, suppliers, subcontractors, and vendors from any damages, losses, obligations, liabilities, claims and expenses (including reasonable attorneys' fees and other costs and expenses of any suit, action, investigation, claim, or proceeding) of any kind whatsoever, sustained, incurred or required to be paid by Voicocom by reason of or arising out of, directly or indirectly, your use of the Services, or the use of your Service account by another (whether or not authorized by you), including without limitation, any claim of libel, defamation, violation of rights of privacy or publicity. Voicocom reserves the right to assume the exclusive defense and control of any such claim subject to indemnification, but, notwithstanding Voicocom's control of the defense of such claim, you will remain obligated under this indemnity. Disclaimer of Warranty. You acknowledge and agree that Voicocom has not made, and does not make, any warranty or guarantee with respect to the Service, whether express or implied, and that the Service is offered to you "AS IS" and "AS AVAILABLE". Without limitation of the foregoing, Voicocom makes no warranty that the Service (i) is merchantable, (ii) is fit for a particular purpose, (iii) is or will operate "error-free", or (iv) is noninfringing of the rights of any third party. You acknowledge and agree that Voicocom cannot and does not guarantee (i) that the Service will be available at all times, (ii) that voice mail, fax mail or e-mail messages or other services will be delivered or received within a particular time, or will be transmitted accurately, (iii) that voice mail, fax mail or e-mail messages will be stored for any particular time, or (iv) that each and every country will be accessible through its access numbers. You acknowledge and agree (i) that Voicocom cannot and does not guarantee, and assumes no liability for, the security or confidentiality of data transmitted to or from the Service, (ii) that no computer system is immune from intrusion, (iii) that data transmitted to or from the Service may pass through many computer systems, and (iv) even encrypted data is only as secure as the encryption method used to protect it and may not offer complete security.

Limitation of Liability. YOU AGREE THAT VOICOCOM WILL NOT BE LIABLE OR RESPONSIBLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, CONSEQUENTIAL, OR SPECIAL DAMAGES, LOSSES, LOST PROFITS, OBLIGATIONS, LIABILITIES, CLAIMS AND EXPENSES (INCLUDING REASONABLE ATTORNEYS' FEES AND OTHER COSTS AND EXPENSES OF ANY SUIT, ACTION, INVESTIGATION, CLAIM, OR PROCEEDING) OF ANY KIND WHATSOEVER (WHETHER BASED IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE), SUSPENDED OR INCURRED BY YOU AS A RESULT OF YOUR USE OF THE SERVICE OR THE USE OF YOUR SERVICE ACCOUNT BY ANOTHER (WHETHER OR NOT AUTHORIZED BY YOU), INCLUDING THE LOSS, DELAY OR INACCURACY OF ANY VOICE MAIL, E-MAIL OR OTHER MESSAGE OR SERVICE, ANY LOSS OF CONFIDENTIALITY OF ANY VOICE MAIL, E-MAIL OR OTHER MESSAGE INTENDED TO BE CONFIDENTIAL, OR AS A RESULT OF ANY SUSPENSION, INTERRUPTION OR CANCELLATION OF SERVICE (EVEN IF VOICOCOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES). IN NO EVENT WILL THE AGGREGATE LIABILITY OF VOICOCOM FOR ANY AND ALL CLAIMS (WHETHER BASED IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE), EXCEED THE AMOUNT PAID BY YOU TO VOICOCOM FOR SERVICE RENDERED IN THE MOST RECENT BILLING PERIOD.

Cooperation with Law Enforcement Agencies and Others; Access by Voicocom. You agree that Voicocom may cooperate with law enforcement authorities and/or injured third parties in the investigation of any suspected crime or civil wrong attempted or perpetrated by using, or attempting to use, the Service. You agree that it may be necessary for Voicocom to examine any and all portions of the Service and Service sites, including, without limitation, accessing your mailbox, to cooperate in such investigations and also to resolve system problems or mail system errors, and you hereby consent to such examination.

Copyright/Trademarks. The trademarks, logos and service marks displayed on Service materials or any Service web sites are the property of Voicocom, its affiliates and other parties. You agree that you may not use any such trademark, logo or service mark without the written permission of Voicocom or such third party which may own them. You agree that the Service, and all programs, services, processes, technologies, designs, inventions, materials and software used by Voicocom for or in connection with the Service are owned by and/or are proprietary to Voicocom, and you agree not to duplicate, or attempt to duplicate, such Service, or provide any similar service, in whole or in part, directly or indirectly, alone or in cooperation with others; or to translate, reverse engineer, disassemble or decompile any software used or owned by Voicocom for or in connection with the Services.

Compliance with Laws. Your Service account may only be used for lawful purposes. You agree that your access to and your use of your Service account is subject to all applicable federal, state and local laws and regulations. Voicocom reserves the right to identify and restrict same or substantially similar electronic mail messages, whether or not commercial, to a large number of recipients (sometimes known as spamming). Because Voicocom has no practical ability to restrict all conduct, communications or content which might violate these Terms and Conditions prior to its transmission on Voicocom's systems, and because Voicocom cannot ensure prompt removal of any such communications or content after transmission or posting, Voicocom does not assume liability to you or others for any failure to enforce the terms of these Terms and Conditions.

Incorporation of Tariff. You acknowledge that Voicocom's network carriers may provide certain long distance and other telecommunications services to Voicocom for use by you as a part of the Service. You agree that the terms and conditions (excluding rates and charges) of the applicable FCC Tariffs as modified from time to time are incorporated by reference and made a part of this Agreement. You agree to be bound by the terms and conditions of the Carriers' Tariffs with respect to the interexchange services portion of the Service.

Arbitration and Governing Law. Any dispute arising out of or related to these Terms and Conditions or the use of the Service by you (or by another person using your Service account, with or without your permission) shall be submitted to binding arbitration before the American Arbitration Association in Atlanta, Georgia or such other location if agreed to by Voicocom. You agree that all arbitration proceedings shall be before one arbitrator to be chosen by Voicocom. Discovery appropriate to the dispute between the parties and the desire of the parties for a prompt and efficient resolution of the dispute will be permitted. The arbitrator will be bound by these Terms and Conditions and applicable law, and the decision of the arbitrator will be binding on Voicocom and you. The arbitrator will have the power to award costs and expenses (including attorneys fees) to the prevailing party. The arbitrator's decision may be enforced in any court of competent jurisdiction. These Terms and Conditions shall be governed by the laws of Georgia applicable to agreements entered into and performed wholly in Georgia.

Authorization to Change Specific Telecommunications Services. You acknowledge that you have the authority to order the requested telecommunications service(s) ("Telcom Service(s)") on the telephone lines identified on the front of this Agreement and your signature grants Voicocom (or its subsidiaries or affiliates) explicit authorization to place orders for Telcom Service(s) on your behalf. The Telcom Service(s) ordered under this Agreement, on your behalf, is (are) provided by another Service Provider and therefore, Voicocom (or its subsidiaries or affiliates) cannot be held responsible or liable for the lack of performance of any feature provided by such Service Provider.

The Telcom Service(s) being ordered from other Service Providers will be billed to you directly from them on your Service Provider's bill, and will be billed at their current tariffed and/or published rates for this (these) Telcom Service(s). Voicocom (or its subsidiaries or affiliates) cannot affect the cost of these Telcom Service(s). Each change to the Telcom Service(s) requested will incur a setup cost to you billed by your Service Provider. Any features ordered within the monthly billing cycle may be billed at a prorated cost.

If you currently have your phone forwarded to any other service (voicemail or otherwise), Voicocom (or its subsidiaries or affiliates) will not explicitly cancel the existing service, however, the forwarding will be changed to forward to the number indicated on the front of this Agreement. Likewise, if you choose to change or cancel the Voicocom service being forwarded to, it will remain your responsibility to redirect the existing forwarding service to a new location. If you currently subscribe to "Call Waiting" service, we will only order Call Forwarding-No Answer. If a call waiting call comes in while you are on the phone and you choose not to answer it, it should be forwarded as a No Answer call. If this feature is not working as indicated, after you have received order confirmation from Voicocom (or its subsidiaries or affiliates), please notify us and we will order Call Forward-Busy on your line for you. This is done to prevent you from incurring unnecessary charges for features that are not needed. The quality of transmission of forwarded calls may vary depending on the distance and the routing necessary for the completion of a call.

Voicocom (or its subsidiaries or affiliates) commits to you that it will attempt to place and complete the installation of this (these) Telcom Service(s) within 5 working days from the date of your signature. There will be a cutoff time of 3:00 PM, at which time the 5-day window will start on the following day. Voicocom (or its subsidiaries or affiliates) provides this function to you as a value added service and will make reasonable efforts to accomplish the ordering of this (these) Telcom Service(s) in the time frame specified. You also understand that the ultimate completion of this (these) order(s) is dependent on other non-related entities and therefore, Voicocom (or its subsidiaries or affiliates) cannot be responsible for delays out of its control.